

Current Environment

Covid-19 has revealed existing weaknesses and pain points in supply chains that have a negative impact on both, cost and the ability to serve the customer.

Customer Challenge

Now, supply chain managers are tasked to mitigate the revealed weaknesses and to improve resilience while being constrained by limited resource availability and stretched logistics budgets. Businesses need to drive the cost down immediately, but finding resources with the required analytical capabilities and functional know-how to do that is a challenge.

80% of the customers

have declared reduction of costto-serve through continuous improvement as one of their top focus areas

How Kuehne+Nagel can Support You

The Kuehne+Nagel 4PL Continuous Improvement service is geared towards fast time to value by deploying best practices that have delivered proven benefits in our customer engagements. Leveraging more than 20 years of experience, logistics expertise and industry specific know-how, we are jointly transforming supply chains by providing a framework for identification, planning and delivery of continuous improvement initiatives to achieve tangible business outcomes, such as cost reductions, improved processes and standards.

Come Recover **Adapt Evolve** back stronger Return to operating in Review if most cost Set up a consolidation most cost-efficient efficient mode per hub for selective markets Mode products & markets is in mode where the with a planning algorithm analysis place and implement or required set up is in place to determine per strengthen approval already in place shipment if it is more mechanism for more cost efficient to ship expensive mode direct or via a hub Identify origins and Establish demurrage cost Establish solutions to destinations where control and alert mitigate future demurrages like deployment of an demurrage increased program. Negotiate free **Demurrage** and move products on days where possible and external warehouse to & detention match with gate in and reduce origin demurrages gate our shipments and increase flexibility to plan according to vessel status departure Put in place utilization Be part of new product Identify low utilization **Improve** rates on high volume dashboard to review launches to make sure lanes and adjust utilization volume, weight and established and right shipping schedule pallet utilization per solution gets implemented lanes and month and for new products/lanes improve where possible